

Hotels

(Video)

RECEPTIONIST: Hello, Can I help you?

GUEST: **We'd like** a room for tonight, please.

R: **Would you like** a **twin** room or **double** room?

G: **There are three of us** - do you have any triple rooms?

R: No, but we can put an extra bed in a double room for another 10 euros.

G: How much is it?

R: 75 euros, 85 with the extra bed.

G: **Does that include breakfast?**

R: Yes, **breakfast is included** in the price. You can park the car at the back of the hotel, and the hotel has **a view of** the square.

G: **Is there any** air conditioning?

R: **I'm afraid not**, sir, but we have a **fan** in the room. It's not so hot this time of year.

G: OK, **we'll take it**.

R: **How many nights** would you like to stay?

G: Just one, at the moment. **Should we pay** now?

R: You **don't have to** pay now, sir - you can pay tomorrow, if you prefer. **It's up to you**.



Full Board (Breakfast; Lunch; Dinner) - Half Board - Key - Balcony - Ensuite Bathroom - Basin - Shower - ..isn't working - Lamp - Mini-bar - Laundry (service) - Iron - Hairdryer - Heating - Safe - Towels - Sheets / Bedclothes - Pillow - Lift - Floor - Gym - Massage - Porter - Housekeeping - Clean - Dirty - Waiter - Room Service - Star - Lobby / Hall.



Hotel Reception. Listen and answer the questions below.

1. What rooms does the man want?
2. How much is the Standard Twin room?
3. Why can't the man have the Standard Double for 3 nights?
4. How much will the man pay for breakfast, in total?
5. How much is the Double Deluxe?
6. Coffee, Tea, _____, Cereal, _____, Ham, Bacon, _____, _____, Croissants and much more...
7. What does the guest have to do at the end?
 - a) Pay by cash
 - b) Pay by credit card
 - c) Give the receptionist his passport

Complete these sentences:

8. Receptionist: Hello Sir, How _____ I help?
9. Guest: I don't know exactly. We _____ stay 2 or 3 nights.
10. Receptionist: ...but if you take the deluxe tonight, I _____ give you the buffet breakfast free
11. Guest: _____ you like us to pay by cash, or by card?
12. Receptionist: I don't _____ sir - you can pay when you leave.